

# K S HARIPRASAD, PhD.,

A seasoned professional with 19+ years of experience in the field of Education and Education Management with leading educational institutions and Corporates, specialized in Quality Assurance, Business Excellence, Training Delivery, Product Development, Curriculum and Framework Development complying to Regulatory Bodies,



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Coimbatore, India



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## Experience

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### Teknoturf Info Services Private Limited, Coimbatore

#### Associate Vice President – Academic Initiatives

From Jan 2024

Coimbatore

- Academic Partnership with Leading Universities around the Globe
- Bridging the gap between the Academia and the Industry
- Helping Institutions with an effective LMS for their upskilling Teachers and the taught.
- Conversing with University Leadership and Regulating bodies on Effective Educational Policies

#### Independent Consultant - EdTech

August 2020 to Dec 2023

Coimbatore

- Creating and establishing new alliances with Educational Institutions for offering flagship programs to B2B and B2C customers.
- Nurturing existing alliances, adding up new programs to cater to the current industry needs.
- Training Need Analysis, Training framework, Curriculum framework, Syllabi and Content Design, Delivery Methodology, Assessment Design, Learner Life cycle Management.
- Customer Experience Management – Entry to Exit, Touch point analysis, VoC's and NPS
- Process Articulation & Creation, Evangelising, Implementation, Metrics and measurements, Audits and Sharing of industry best practices. Setting up of QMS for Data Driven Decision making.
- Evangelist and Implementation Specialist – NEP 2020, ODL and guidelines laid down by UGC, AICTE and similar regulatory bodies.

### Manipal Global Education Services, Bangalore

#### Head – Quality & Executive Education, Lead – Business Excellence

Sep 2014 – July 2020

- Setting up Quality Management System for all programs offered under Manipal Global. This included, University Programs (PG and PGD), Bootcamps, Professional Certification Programs, Role Based Training Programs and Data Science and Data Analytics and Artificial Intelligence programs.
- Formulated processes for all service lines under B2B, B2C and B2I offerings and was instrumental in bringing process culture & Process consciousness across Manipal Education.
- Conducted Internal Audits, V&V Meetings and Anchored External Audits. Helped closing of NC's within stipulated time period and sharing of best practices in the national and international forums by writing white papers, presenting in public forums, etc.,
- Setting up of new review processes, Work with SME's for creating and review of all types of contents. Enabling the reduction of TAT by 50%.
- Worked closely with SPOC's from Universities in India, Australia and USA for collaborations and joint offerings.
- Responsible for all Feedback, Outcomes, VoC's and NPS for org-wide Offerings.
- Created Metrics dashboard for org-wide functions to monitor performance on weekly/monthly/Quarterly basis enabling the leadership team for a data driven decision making and near actual forecast

#### Specialist – Delivery and Customer Experience, Product Development

Nov 2007 – Aug 2014

- Lead and Managed end to end delivery of University programs. Sourcing Faculty, On-boarding partners, scheduling sessions and ensuring 100% class delivery were focus areas.
- Member of the Board of Studies, MAHE for Mech/Auto, IT, Circuit and Management programs
- Moved to Bangalore from Chennai to manage the PAN India delivery operations of programs certified by NSE - Manipal which had about 3000 learners a year, managed six delivery centres pan India
- Increased the number of MTech programs specializations from 7 to 22 (300% increase) to enable companies nominate their employees.
- Developed programs in Mechanical and Automobile domain in the capacity of an SME.
- Managed the Evaluation centre for corporate programs delivered by MAHE

## A Leading Engineering College affiliated to Anna University.

Assistant Professor

Chennai

Aug 2005 – Nov 2007

- Building curriculum, mentoring students, Delivery of Mechanical engineering courses like Fluid Mechanics, Strength of materials, Engineering Drawing, Automobile Engineering, Management Courses like Strategic human resources, Industrial Management, Total Quality and Productivity Management,
- Six students bagged University ranks in the courses I taught.
- Managed the exam office and introduced many innovative changes to replace traditional practices to optimize manpower & time.

## Education

- **PhD in Management (Human Resources)**  
Bharathiar University (2017 – 23)  
**M.B.A. in Human Resource Management**  
Sikkim Manipal University (2011 – 13)
- **M.E. in Computer Aided Design**   
Sathyabama Institute of Science and Tech., (2003 -05)
- **B.E. in Mechanical Engg.,**  
Bharathiar University (1999-2002)

## Specialised Trainings & certifications

- Internal Auditor for ISO 9001: 2015
- Certified Lean Six Sigma Executive – Black Belt
- Seven habits for Effective Managers by Franklin Covey and several such trainings

## Strengths

Customized Content Development & Delivery for Corporate Education, TNA, Monitoring and Performance Audits, Competency Management, Budgeting for L&D, Learner Life-cycle Management, Business Excellence, Metrics and Measurements, SME in Mechanical and Automobile Engineering

## Most Proud Of

### Persistence:

Demonstrate leadership skills in all the tasks I undertake and accomplish desired outcomes

### Courage I Had:

To move from Delivery to Product Development and then to Quality, I had always worked in a non-comfort zone thereby learning a lot.

### My Growth:

From an academician to a multi-faceted education/Learning professional because of continuous learning and improvement

## Awards and Accolades

- Best Corporate Training Program from Indian Education Awards 2019
- Wrote proposals that won listing of Manipal Global Programs in [www.trainingindustry.com](http://www.trainingindustry.com) 2019
- Wrote proposals and White papers that won Golden Peacock National Training Award in 2018
- Won thrice MaGEX awards in 2015, 2016 and 2018

## Languages Known

Tamil - 9/10;

English – 9/10;

Malayalam – 7/10;

Kannada – 5/10;

Hindi – 3/10

## A DAY OF MY LIFE

