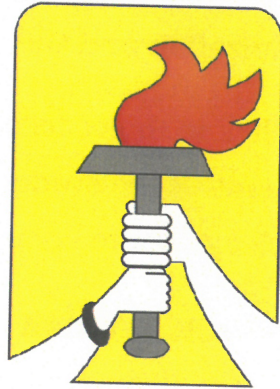


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**HINDUSTHAN**  
**EDUCATIONAL AND**



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**FEEDBACK POLICY ON GENERAL FACILITY**



# **FEEDBACK POLICY ON GENERAL FACILITY**

## **INTRODUCTION**

Hindusthan College Engineering and Technology, Coimbatore is committed to create, develop, provide and maintain general facility in the campus. In addition, the institute is committed to provide all basic and essential facilities to the students. The institute is aiming to expand and upgrading the general facilities to meet the future demand and to meet the growing needs of students. Effective feedback from students like, positive and negative is vital for continuous improvement of organization, which aids in understanding the organization's strengths, shortcomings, opportunities, and obstacles and further benefits both the organization and the students.

The main objective of this policy is to get feedback from Students to make the facilities to meet the expectations of the students. To considering the above fact, we have the following feedback system to ensure the improvisation of facilities.

## **OBJECTIVES OF THE FEEDBACK SYSTEM**

- To evaluate and analyze the responses on the institution
- To implement the remedial action and steps to improve the quality of general facility.

## **FEEDBACK SYSTEM**

- The following facilities are verified in the feedback system.

### **Facilities**

1. Hostel
  - (a) Infrastructure
  - (b) Food Quality
2. Canteen



- (a) Ambience
- (b) Food Quality
3. Office
  - Support in the student section
4. Library
  - (a) No. of books available
  - (b) Digital Library
  - (c) Supporting staff
5. Rest rooms
  - (a) Water
  - (b) Hygiene
6. Drinking Water facility
7. Reprography and stationery
8. ATM
9. College Transport
10. Medical Facility
11. Class room infrastructure
12. Campus cleanliness
13. NCC/NSS/Rotaract
14. Clubs
15. Greenery in the college campus
16. Sports and Gym facilities
17. Training and Placement facility
18. Wi-Fi and Computing facility
19. Vehicle Parking
20. Safety and Security





## **FEEDBACK COLLECTED FROM THE STUDENTS**

- Every year, at the start of each calendar year, the institution collects response from undergraduate and postgraduate students. The responses are collected in online or offline mode. Suggestion Box is placed in the college campus. Suggestion box feedback also considered. The purpose of this feedback collection is to find the gap that our students have identified and fix them at the earliest to enrich the facilities of the environment an ample one.

## **ANALYSIS OF RECEIVED FEEDBACK AND REVIEW OF RESULTS**

The feedback from the students is collected and analyzed through Dean office. The summary of feedback on the report will be presented to the Principal. The Principal will analyze and approve the feedback summary.

## **ACTION TAKEN**

After the approval of Principal, General facilities and Maintenance team execute the remedial process and submit the Action Taken Report (ATR) on feedback summary.



  
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